

## More customers can resume using gas

### MAUI PIPELINE CRITICAL CONTINGENCY UPDATE

#### 11.00am Update

- A further Band of customers has been released from gas curtailment, due to the continued conservation efforts from all gas users.
- Band 4 customers, of which there are approximately 1,000 in the affected area will be able to use gas once instructed by their retailer. These customers are typically small industry, larger hotels, shopping malls and commercial buildings.
- Gas retailers **will notify** each Band 4 customer individually, advising that they may begin using gas, by phone or text message. Customers not contacted by their gas retailer must not use gas.
- Larger customers (bands 1-3) remain curtailed.
- Other customers (residential users, Band 5 essential services, Band 6, and now Band 4 once instructed by retailers) must continue to use gas frugally.
- The Critical Contingency Operator is continuing to monitor the situation and managing the available gas to make sure the system can continue to operate. The situation is delicate and dependent upon the continued support and co-operation of all gas users.

#### Note to media:

**A media teleconference is scheduled for 11.30am today.**

**Call in details are: ph 0800 89 83 89**

**Participant code: 170199**

#### Ends

#### About curtailment bands:

- Residential customers - unbanded, not subject to curtailment.
- Band 6 customers – small commercial and industrial customers and low users of gas.
- Band 5 customers – essential providers – eg hospitals, some food manufacturers and processors, prisons, crematoria etc.
- Band 4 customers – medium size commercial and industrial customers eg. Larger hotels, commercial buildings, industrials, shopping malls, etc.
- Band 3 customers – large industrials with no alternative fuel source.
- Band 2 customers – large industrials with alternative fuel source.
- Band 1 power stations and NZ Refining Company.